

HRD 8304: Emotional Intelligence

This course examines the foundational research associated with emotional intelligence (EI), its impact on leadership and performance in organizations, its influence on hiring and development and its link to artificial intelligence in the future. The use of EI initiatives in organizations improves employee and organizational levels of empathy and social perceptiveness which in turn, improve team and individual performance.

Credits: 1.5

Program: [Human Resource Development](#)